



**NGO  
CASE STUDY**

**ADRA KENYA**

ADRA Kenya Streamlines Delivery of Aid Disbursement with CompuLynx eBeneficiary Management System.

## Background

The Adventist Development and Relief Agency Kenya, ADRA Kenya ([www.adrakenya.org](http://www.adrakenya.org)) is part of the ADRA global humanitarian network, operating in 126 countries and touches the lives of more than 30 million people. Here in Kenya, ADRA has been working with communities for over 25 years, changing the lives of more than one million people. The organization's work is concentrated in health, educations, livelihoods, and emergency response.

ADRA Kenya started using CompuLynx's Beneficiary Identity and Aid Disbursement solutions, COMPAS eBeneficiary in August 2020, to disburse food and non-food items to rural populations living in areas infested by locusts under ADRA Kenya's social welfare programme dubbed Mwingi Tharaka Response and Recovery (MTLRR) project. This was a significant project for ADRA Kenya as they were using CompuLynx's eBeneficiary System for the first time in the disbursement of commodities to beneficiaries.

## The Challenge

ADRA Kenya was looking for a partner in Kenya with expertise in aid disbursement technologies to make the disbursement of allocated cash and commodity benefits process seamless, more efficient, and ensure that the proper assistance goes to the rightful beneficiaries; even in remote areas with little or no connectivity.

"We required a solution that had the functionality of a multi-wallet e-Voucher with one wallet redeemable for monthly food ration for seven months, a second wallet redeemable for livestock feed for the same period, and a third wallet redeemable for a one-off set of farm input such as seed and other inputs," explains Emmanuel Nyambare IT and PR Officer, ADRA Kenya. Additionally, to allow the beneficiaries of the Programme to redeem their allocated benefits from any of the select vendors, the System was to have 7 vendor machines as well as work in areas with frequent power blackouts and network fluctuations.

## The Solution

ADRA Kenya got to know CompuLynx through a sales pitch by the marketing team and reference from their partners. ADRA Kenya evaluated a few aid disbursement solutions in the marketplace to help with their benefits management needs. "CompuLynx's eBeneficiary System was what we decided on, and I think it was the smartest move we made," admits Emmanuel.

The System provided a convenient way of delivering humanitarian assistance to the community and an efficient way to capture, store and extract beneficiary and vendor reports. "It was more affordable than other offers received from the market, and it provided the required flexibility in the system's design to match our needs," he adds.

## The Results:

With eBeneficiary Management System in place, ADRA Kenya has experienced a variety of benefits such as better reporting, increased Efficiency through digitalization, transparency and more.

"Using the system, we have delivered humanitarian assistance to over 500 households in a manner that gave dignity to the beneficiaries by giving them a degree of freedom in terms of their choice of when and where they could redeem their supplies, compared to the traditional methods where the beneficiaries had to queue for their food supplies, at a specific time and place," explains Mr. Emmanuel

The e-Beneficiary System has also improved the management of beneficiaries for ADRA Kenya. "By providing transparency in identifying and managing beneficiaries using the smart cards, we can ascertain that the right benefits go to the right beneficiaries," he adds.

What's more, the beneficiary management system has reduced the current time needed to create reports and maintained a high level of consistency in data accuracy. "Accurate reports are available in real-time to support in decision making and in monitoring the programmes."

Using the eBeneficiary Management system, we have delivered humanitarian assistance to over 500 households in a manner that gave dignity to beneficiaries in Locust Infested area; by giving them a degree of freedom in terms of their choice of when and where they could redeem their supplies, compared to the traditional methods where the beneficiaries had to queue for their food supplies, at a specific time and place.



**Emmanuel Nyambare**  
IT and PR Officer  
ADRA Kenya